

SHIVER STOPPER™



For many surgical patients, one of the first and most lasting impressions of their hospital experience isn't pain, it's cold. Long before surgery begins, they're often waiting in thin gowns in cool pre-op areas, already uncomfortable. In the operating room, anesthesia quietly disrupts the body's ability to regulate temperature, while cool air, exposed skin, and cold IV fluids make heat loss even worse.

After surgery, that discomfort can peak. Patients frequently wake up shivering or feeling deeply chilled, sometimes more distressed by the cold than by pain itself. In that vulnerable post-anesthesia state, the sensation can feel intense and disorienting, and it tends to linger in memory.

This matters because patient satisfaction is shaped as much by comfort as by clinical success. Feeling cold is often interpreted not just as a physical sensation, but as a lack of attentiveness even when staff are working to manage it. As a result, hospitals and ambulatory surgical centers now place increasing emphasis on warming strategies, recognizing that something as simple as temperature can strongly influence how patients judge their entire surgical experience as well as surgical outcome.

Cold is one of the more consistent sources of *patient dissatisfaction* around surgery, and it shows up in feedback more than clinicians sometimes expect.

In today's healthcare environment, patient satisfaction is no longer a "nice to have, it's a key measure of quality care. The way patients *feel* during their experience can have a lasting impression. And sometimes, it's the smallest details that matter most.

Traditional hospital blankets are a familiar solution, but they often fall short. Anyone who has worked in a clinical setting knows the pattern: a warm blanket is provided, but within minutes it cools down, leaving the patient uncomfortable again. When warmth is consistent and reliable, the difference in patient perception is immediate. Patients who feel physically comfortable are more likely to be satisfied with their overall experience.

Reliance on standard blankets and even expensive warming devices can quickly drive-up costs and complexity. Blankets require constant laundering, increasing labor, water, and energy use, while advanced warming systems often come with preventative maintenance requirements and costly disposable components that must be replaced regularly. Together, these approaches can strain both budgets and workflows. By reducing dependence on these resource-intensive options, facilities can lower laundry volumes, simplify inventory management, and minimize ongoing maintenance and supply expenses.

That's where the Shiver Stopper offers a refreshingly simple solution. It is designed to work with existing blanket warmers, providing consistent, reliable warmth, and can be cleaned between patients in the same way as pillows. It eliminates the need for constant blanket changes and reduces reliance on high-maintenance equipment. Cost-effective, easy to use, and requiring minimal upkeep, it is a practical choice for busy clinical environments. Even more importantly, patients respond positively to it. By delivering steady, uninterrupted comfort, the Shiver Stopper helps improve patient satisfaction while supporting a more efficient, streamlined approach to patient warming.

At the end of the day, improving patient satisfaction doesn't always require sweeping changes. Sometimes, it starts with addressing everyday discomforts that too often go overlooked. By rethinking how we keep patients warm and moving beyond blankets that simply don't last healthcare providers can create a more comfortable, efficient, and patient-centered experience.

The Shiver Stopper supports this goal by improving patient comfort in a simple, reliable, and efficient way enhancing the overall care experience, strengthening patient satisfaction, and helping drive positive perceptions that can lead to trust, loyalty, and referrals.